

Dear _____,

You had a _____ minute massage appointment with us on _____.

Our policy is that if you are fifteen minutes late for your appointment, we cannot hold the appointment for you; it is unfair to the massage therapist as well as the patient after you. There is a \$25 dollar charge for a late or missed 30 minute massage appointment and a \$50 charge for a late or missed 60 minute massage appointment.

Thank you for understanding our massage appointment policy.

Dear _____,

You had a _____ minute massage appointment with us on _____.

Our policy is that if you are fifteen minutes late for your appointment, we cannot hold the appointment for you; it is unfair to the massage therapist as well as the patient after you that fall behind on the schedule. There is a \$25 dollar charge for a late or missed 30 minute massage appointment and a \$50 charge for a late or missed 60 minute massage appointment.

Thank you for understanding our massage appointment policy.

Dear _____,

You had a _____ minute massage appointment with us on _____.

Our policy is that if you are fifteen minutes late for your appointment, we cannot hold the appointment for you; it is unfair to the massage therapist as well as the patient after you. There is a \$25 dollar charge for a late or missed 30 minute massage appointment and a \$50 charge for a late or missed 60 minute massage appointment.

Thank you for understanding our massage appointment policy.